

FABIO PERINI NORTH AMERICA, INC.

JOB TITLE: Service Technician

Department: Technical Services	FLSA Status: Non-Exempt
Reports To (position): Manager, Technical Services	Date Last Revised: 12/14

**GENERAL SUMMARY**

Install, repair and troubleshoot tissue converting and/ or packaging machinery.

**PRIMARY JOB RESPONSIBILITIES/DUTIES**

- Installation and startup of machines
- Refurbishment of used machines
- Service visits
- Machine audits
- Machine Checkouts at FPP/FPS/FPNA.
- Training mechanical/electrical/operational
- Training material development
- Build strong and productive working relationship with FPP/FPS
- Special projects within FPNA or from our customer base
- Participate in developing a comprehensive preventative maintenance program for selected customers and machines
- Assist aftermarket sales with tips/mods
- Assist in giving feedback to aftermarket group for new tips/mods for machines
- Work closely with FPNA/FPP/FPS engineering to resolve issues on machines
- Detailed reporting/follow up on customer visits made
- Participate in the pager service
- Travel up to 65% of the year and able to leave on instant notice (primarily within the United States and Canada, but may include some travel overseas)
- Informally train operators, mechanics and supervisors to understand, operate troubleshoot their machinery with competence and skill
- General shop maintenance when in-house at Fabio Perini North America

May perform other duties as assigned

*The above statements are intended to describe the general nature and level of work being performed by people assigned to this job. They are not intended to an exhaustive list of all responsibilities, duties and skill required of personnel in this classification.*

## **Job Requirements**

- Minimum of Associate Degree in Electro/mechanical or Electronics or equivalent experience.
- Have the ability to improvise and work through problems as they occur
- Ability to learn second language to communicate with co-workers (Italian)
- Understand, troubleshoot and be able to explain electrical schematics or mechanical drawing layouts and many different PLC processors and languages.
- Obtain training on a machine and be able to explain its function, operation and troubleshoot any problems.
- Must hold a valid driver's license.