

Field Service Technician

Reports To: Technical Resource Manager

Date: October 2017

JOB DESCRIPTION

Summary/Objective

The Field Service Technician position supports one of the Optima Divisions in a service role pertinent to the operations of that division.

Essential Functions

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

1. Performs service and maintenance of OPTIMA equipment sold in the United States
2. Travels to customer sites to install, maintain, inspect and repair OPTIMA equipment
3. Installs, maintains, repairs both mechanical and electrical systems and components on OPTIMA machinery following blueprints, electrical codes, schematics, and manuals, both at customer sites and in-house
4. Installs wiring and conduit and connects power supply to machine
5. Assists with in-house assembly and related activities
6. Follows instructions and duties as requested by supervisor
7. Valid Driver's License is required

Competencies

1. Technical Capacity
2. Communication Proficiency
3. Teamwork Orientation
4. Time Management Skills
5. Project Management
6. Organizational Skills

Supervisory Responsibility

This position will not have any supervisory responsibilities

Work Environment

This job operates in a production environment of a customer site. Adhering to the safety measures of the customer's plant and working both independently as well as a team effort.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

This is largely an active technical role whereby there may be times where the employee will be required to lift up to 70lbs.

Position Type/Expected Hours of Work

This is a full-time, hourly position. The hours of work and days are typically Monday through Friday, but during customer trips – these hours/days may vary

Travel

The travel requirements for this position are **approximately 70-80%**

Required Education and Experience

1. An Associate's degree or equivalent from a two-year technical school.
2. SAP experience ideal

Other Duties

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.