Bassett Mechanical – Refrigeration Service Technician

Are you looking for an exciting career opportunity with an experienced, award-winning leader celebrating over 80 years in the mechanical contracting industry? Bassett Mechanical provides custom-built mechanical contracting, metals fabricating, and maintenance service solutions to customers throughout the United States and the world.

We are seeking Refrigeration Service Technician to become the newest member of our Service Team in the Appleton, WI area.

With our We Answer To You™ (WATY) philosophy, we answer to our employees by fostering an environment where people are proud to share ideas, work hard, and provide outstanding solutions for our customers. Our continued growth and success is a direct result of having a reputation known for strong company values. That success comes from the people we employ who are all considered a part of the Bassett “family”.

Position Purpose

The overall purpose of this position is to work with a variety of refrigeration systems to perform predictive/preventive maintenance, evaluate, troubleshoot, perform and/or recommend repairs to equipment and/or refrigeration systems as needed, evacuation & start-up of new and existing system(s) to meet customer commitments and expectations.

Position Responsibilities

- Perform predictive/preventive maintenance tasks on rotary screw compressors, reciprocating compressors, pumps, motors, fans, condensers, evaporators, chillers, hand valves, control valves, valves gangs, etc... as required within allotted time frame.
- Effectively evaluate operating conditions of refrigeration systems & equipment to maximize peak operating performance & make proper adjustments if required.
- Pump down/evacuation of refrigeration system(s) & equipment for construction/service projects.
• Capable of starting & operating a variety of new & existing refrigeration systems.
• Diagnostics and repair of electrical & electronic control systems & components.
• Communicate with customers effectively upon arrival and at completion of work so they know & understand what tasks are being performed & completed on their equipment.
• Complete all required paperwork & submit to Bassett Mechanical office daily; obtain customer signatures on service reports and attain approval for any extra/additional work.
• Complete all project requirements & installation per project sales representative’s direction.
• Call in daily to dispatch to update status of work for the day and week.
• Contact dispatch at scheduled time for weekly scheduling of workload.
• Handle "on call" needs as scheduled.
• Always support & maintain a SAFE & LEAN work environment.

Summary of Skills, Knowledge and Abilities

• Skilled licensed trades journeyman or equivalent certification (RETA), or 5+ years operating and/or maintenance of Industrial Ammonia Refrigeration Systems (NH3)
• Possess or be willing to acquire OSHA Hazwoper certification (training provided by the company).
• Evaluate & troubleshoot electrical diagrams & P&ID drawings.
• Basic computer skills and knowledge of PLC’s.
• Proven written and verbal communication skills.
• Maintain a clean and professional appearance.
• Physically able to climb ladders, scaffolds, access rooftops, enter restricted areas (air handlers, ducts and confined spaces) for first hand observation and inspection.
• Valid driver’s license with good driving record.
• Ability to work weekends or overtime when required