

Warehouse Coordinator

COMPANY OVERVIEW:

Trilliant Food & Nutrition, formerly Victor Allen's Coffee, headquartered in Little Chute, Wisconsin, has been a pioneer in the U.S. specialty coffee market since 1979. We have used our years of experience and skill in the traditional coffee segment to produce one thing: great coffee. We continually strive to be the best in coffee selection, precision roasting and brewing. Today, Trilliant Food offers three distinctive brands — Victor Allen's Coffee™, Rio Grande Roasters™ and Thirstix™ as well as private label, customizable products for our customers. In order to keep up with consumer demand, Trilliant Food & Nutrition has continued to make advances and improvements and has expanded into numerous distribution channels and regions throughout the country including retailers, foodservice distributors and coffee houses. Learn more about our growing company at www.Trilliantfood.com.

POSITION OVERVIEW:

The Warehouse Coordinator is responsible for keeping warehouse work coordinated during the shift and setting up the incoming shift, while also minimizing any downtime whether it be problem solving machinery, or correcting supply issues. The Warehouse Coordinator is also responsible for following the supervisor's leadership and translating that to the floor when the supervisor is in a different area or away.

RESPONSIBILITIES:

- Making basic operating decisions and providing work direction to area employees
- working with production scheduling to ensure supplies and production plan are well coordinated and downtime is minimized
- Assisting forklift operators as needed
- Coordinating with maintenance, quality or other functions as needed
- Ensuring efficient process flow
- Hands-on training of new team members as needed
- Facilitating shift start communication within area and on-going work load adjustments throughout the shift
- Coaching team members in the areas of productivity, quality, cost, food safety and work safety
- Reviews and assists in tracking time and attendance in area
- Tracking performance metrics
- Being an effective resource for process related issues and questions
- Cross-trained to perform any position in the area as needed (some coordinators will perform area tasks regularly, and for some this will be as needed)
- Enterprise Resource Planning knowledge and execution of releasing, starting, closing batch orders. Understand net requirements, and make basic business decisions based on scheduling, materials availability and Sales Order ship dates
- Employee time sheet review, correction and approval
- Responsible for following food safety/quality/regulatory policies and procedures, executing responsibilities as identified in standard operating procedures, and reporting food safety/quality/regulatory concerns to the Production or Quality Manager.

QUALIFICATIONS:

- Significant experience related to area of responsibility (i.e. receiving, material handler or warehouse inventory skills).
- Strong one-on-one, verbal and written communication skills. Demonstrated ability to meet the information needs of the team through regular and effective communication and follow-up.

- Able to effectively manage multiple priorities in a fast-paced environment.
- Excellent training skills and ability to provide direction effectively to others.
- Very strong administrative and planning skills.
- Knowledgeable of administrative processes, systems and procedures for area of responsibility.
- Positive, respectful, high energy, team focused, and motivating style with the team and across functions.
- Remains calm, applies good judgment and decision making and handles emotions of self and others well even under pressure.
- Ability to effectively troubleshoot a variety of issues (assess a situation, identify the cause, and determine potential solutions).
- Able and willing to be an effective member of the team including performing regular work tasks in area as the position allows.
- Takes initiative to make things better and is positive and supportive of process improvement efforts.
- Available and flexible to work overtime as needed to support the team and the business needs.
- Strong record of performance in the areas of attendance, safety, quality, and productivity.
- High school diploma/GED required, post-secondary education preferred.
- Team player able to work well with others and contribute to a positive work environment.

HOURS AND PAY:

Positions are available on multiple shifts at our Little Chute, Wisconsin facility. We offer competitive base pay rate and comprehensive benefits package for full-time employees.

PHYSICAL AND MENTAL DEMANDS:

- While performing the duties of this job, the employee is regularly required to talk and hear. This position is very active and requires standing, walking, and bending throughout the shift. The employees must frequently lift and/or move items up to and including fifty (50) pounds. Specific vision abilities required by this job are close vision, distant vision, color vision, peripheral vision, depth perception and ability to adjust focus. This employee may occasionally have to operate business machinery. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- Mental demands include multi-tasking, decision making, problem solving, comparing, copying, computing, compiling, analyzing, coordinating, and synthesizing data.

SAFETY STATEMENT:

At Trilliant Food and Nutrition safety is every employee's first responsibility. We expect all employees to adhere to all safety practices, have the moral courage to stop other individuals from performing unsafe acts, and immediately report unsafe conditions.

DISCLOSURES:

- The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.
- Trilliant Food & Nutrition is a Drug Free Workplace. All applicants are subject to a drug screen and background check as a condition of employment.
- EEO/AA including Vets and Disabled



- If you need a reasonable accommodation for any part of the employment process, please contact us by email at Jobs@TrilliantFood.com and let us know the nature of your request and your contact information.