



NORTHFIELD CORPORATION

Job title

Service Technician

Position type

Full Time Technician, Technician trainee

Job description

Northfield Corporation is in search of a mechanically inclined Service Technician to join our Service team. This person will support our labeling and inserting systems through assembly, factory testing, and on-site service. Service Technicians will correspond with customers, maintain equipment, service machinery, and travel to customer facilities.

Key Responsibilities:

Supports labeling & inserting systems at customer production facilities.

- Performs hands-on electrical and mechanical troubleshooting and repairs on systems to verify proper functionality.
- Trains customers for successful operation and maintenance of equipment.
- Performs start-up tasks for new systems; Checks power and electrical interconnect wiring; Verify mechanical component functionality; Establish proper product transitions through machine; Communicate with team to solve technical problems or project updates.
- Audit and document performance of existing equipment during service visits.
- Prepare accurate and timely service work reports, expense reports, and other supporting documentation for customer visits.

Required Skills:

Knowledge of machinery and mechanical systems; preferably in the packaging industry.

- Knowledge of electrical wiring, circuits, AC & DC
- Mechanical aptitude and ability to perform mechanical and physical tasks.
- Understanding the safe operation of hand tools and power equipment.
- Well-developed skills in problem solving and analytical thinking.
- Experience with HMI/Servo programming is a plus
- Experience with welding & machining would be beneficial
- Effective communication skills, verbal as well as written.
- Willingness to limited travel. (Primarily domestic travel / USA)

We are willing to work with the right candidate who is willing to learn and grow their knowledge. We offer on the job training for all the equipment we manufacture and service.

Location requirements

Location type

Onsite, local and limited domestic travel.

Onsite location

De Pere, Wisconsin, United States

Time requirements

Schedule

Full time usually 7:30-4:00 Monday-Friday when in De Pere WI shop

Hours when travelling will vary, technician is paid all time while travelling to and from the jobsite (flying/driving)

Employment duration

Permanent

Compensation and benefits

Expected pay

Based on experience and abilities

Additional compensation

Extra Pay for Layover/overnight jobs, possibility of year-end bonuses

Benefits

Vacation, Holidays, 401k with match, health insurance, dental and vision

Perks

All travel awards are retained by employee, meals, hotels and other expenses covered while travelling

Additional benefits

Clothing allowance, Cell phone re-imbusement

Candidate qualifications

We do not expect a candidate to have all these skills, but we have positions for candidates with any or a combination of these skills.